



NCHA COVID REFUND POLICY (TEMPORARY 2022)

Dear NCHA Members,

With individual and community health in mind, we the NCHA take this approach to handle COVID19 for the upcoming 4CYTE Autumn Spectacular and 4CYTE Futurity ahead. Our aim is to protect and serve within reasonable measures and processes, on an immediate and temporary basis.

IF THERE IS NO SHOW - if the Government regulations at National, State or Regional levels STOP any show from going ahead, all competitors will be refunded event entries, (less variable recovery fee), not including external services like stabling/camping fees. Note: recovery fees may be needed to support various commitments including facilities booking fees, Cattle Contractors, show materials, etc that support the event and due to cancellation timing, where various costs will be incurred and not recoverable. Important to state that every show will have similarities and differences.

Non-Compliance / No Refund – where Australian Government regulations allow shows and events to operate but set regulations with compliance measures that allow participation, the NCHA and its Affiliates will not refund entries to participants that choose to not follow the rules.

Refund All Member/Competitors, who entered in NCHA or its Affiliate shows, will be refunded event entries, less variable recovery fees (i.e. cattle hire fees), if the staff (i.e. show secretary, judge/s and or several key event team) tasked in running a show, contract COVID19 and cannot be replaced. The staff must test positive with a PCR test proof before a show commences, for this to transpire.

Refund Individual Member horse owner/competitor will be refunded event entries, less variable recovery fees (i.e. cattle hire fees), if they contract COVID19. The individual horse owner/competitor must test positive with a PCR test proof before a show commences, for this to transpire.

Refund 1-4 Family Members horse owners/competitors, will be refunded event entries, less variable recovery fees (i.e. cattle hire fees), if one or more of the four family members in same household contract COVID19. The family member/s horse owner/competitor must test positive with a PCR test proof before a show commences, for this to transpire.

Refund Pro Trainer Member representing their own horse/s and other horse/s owners/competitors, will be refunded all OPEN event entries only, less variable recovery fees (i.e. cattle hire fees), if they contract COVID19. The Pro Trainer representing horse owners/competitors must test positive with a PCR test proof before a show commences, for this to transpire.

Youth Member horse owner/competitor will be refunded event entries, less variable recovery fees (i.e. cattle hire fees), if they or their Parent/Guardian contract COVID19. The Youth horse owner/competitor must verify their parent/Guardian tested positive with a PCR test proof before a show commences, for this to transpire.

Exhibitor/Supplier, will be refunded fees if the operator contracts COVID19 and test positive with a PCR test proof before the show commences.

Refund Terms & Conditions

- PCR test must be completed 24 hours/Day Before show/class commencement and presented within seven to ten days to show secretary, with a screen shot at minimum.
- Member must alert show secretary that testing has or will be undertaken in advance through and up to the final hours prior to show/class commencement.
- The withdrawal and refund claim can be lodged with reasonable support, that the Member has been in close contact with family, friends and or public in community, workplace and or other locations, that tested positive with PCR test.
- All refunds will be delivered to bank account nominated in Icompete at time of entry, including Pro Trainer Members that entered on behalf of other ownership, in which case it will be up to the Pro Trainer to sort out refunds, with GST Status, with those that they represented.
- Refunds will be processed in due course, with no set timeline.
- All refunds are subject to review and may not transpire if requests are invalid.
- This flexibility in rule xxx applies only to Covid-19, having government enforced restrictions, and will NOT be applied to any other illness or situation where a competitor is unable to attend a show after the cut off of scratching.
- In offering the flexibility in regard to rule xxx from the NCHA rule book where once draws are posted the prize pool cannot be altered, the prize pool MAY be reduced for an event where there are confirmed COVID cases among competitors reducing the number of entries in that particular event after the date of scratching cut off.